

COMPLAINT FORM

(Please complete this form if you wish to submit a complaint regarding a product or service)

To:
RagiDog
ul. Nędzy Kubińca 105c
34-511 Kościelisko, Poland
E-mail: contact@ragidog.com

SECTION 1 – Complainant's details

Full name:

Address:

Postal code and city:

Country:

Phone number:

E-mail address:

SECTION 2 – Order details

Order number:

Date of purchase:

Product name(s):

Product quantity:

Invoice/receipt number:

SECTION 3 – Description of the issue

Please describe the defect or non-conformity in detail:

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SECTION 4 – Your request (*please select one*)

- Repair of the product
 - Replacement with a new product
 - Price reduction
 - Withdrawal from the contract (refund)
 - Other:
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SECTION 5 – Attachments (*if applicable*)

Please list any documents or photos attached to this complaint:

- Photos
 - Receipt/invoice
 - Other:
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SECTION 6 – Declaration

- I confirm that the information provided above is true and complete.
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Date:

Signature:

FOR OFFICIAL USE ONLY *(to be completed by the Seller)*

Date received:

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Complaint number:

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Decision:

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Date of response:

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Signature:

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